Supporting Documents

Linking Paper

Supporting Document 1: Ethics approval

HREC has given approval for the following.

A case study of the context, development, implementation and outcomes of the

New England Award (NEA) in the first two years of operation

Your HREC approval numbers are:

Approval Number: HEO4/1 Valid to 31/8/05 for Surveys 1 & 2.

Approval number: HE05/133 valid to 3/06/2006 for Surveys 3,4,5,6,7 & 8.

Approval number HE05/153 valid to 28/07/2006 for Survey 9.

Approval number HE05/186 valid to 22/09/2006 for Interviews 1 & 2.

Supporting Document 2: Letter accompanying student survey 1

Dear

The New England Award

You are one of our first students to successfully complete the New England Award (NEA). We are very interested in your experience since graduation to test some of the assumptions underpinning the development of the NEA and would therefore like you to participate in an electronic survey.

The survey has been approved by UNE Human Ethics Research Committee (see details below). Participation is voluntary. If you are happy to participate please indicate by return email and the survey will then be sent to you electronically. It will take about 10 minutes.

Information received will be treated confidentially and may be used anonymously in the doctoral research of R.Muldoon. All data will be kept for a maximum of five years in password protected files of the researcher. Although I know your name it will not be recorded.

Looking forward to hearing from you

Yours sincerely etc.

This project has been approved by the Human Research Ethics Committee of the University of New England. Should you have any complaints concerning the manner in which this research is conducted, please contact the Research Ethics Officer at the following address:

Research Services, University of New England, Armidale, NSW 2351.

Telephone: (02) 6773 3449 Facsimile (02) 6773 3543; Email: Ethics@metz.une.edu.au

Supporting Document 3: Correspondence with the Chairperson of the Human Research Ethics Committee

Dear Robyn

The student's written permission is fine.

Peter

On 23/06/2005. at 10:17 AM, Robyn Muldoon wrote:

Dear Peter,

Tom Maxwell (my Ed D supervisor) suggested I ask you this question:

If a student writes something in an assignment or journal, say for the NEA or the VC's Student Leadership Course that I coordinate, and I think it might be relevant to a research project I'm doing, say for my Ed D portfolio, is it enough to get that student's written permission to use part of their work or do I need to do a retrospective ethics application? Thanks for your time, Robyn.

Robyn Muldoon

Supporting Document 4: New England Award focus group questions 2004

How did you hear about the New England Award?

Why did you register?

What do you think are the award's strengths, i.e. what you got out of it?

What do you think are the award's weaknesses?

Do you have any suggestions for improvement? Do you have any suggestions for promotion?

New England Award Survey of students registered to graduate 2005

ow did you find out about the New England Award (NEA)?							
						<u> </u>	
						-	
Indicate the extent to which you agree or disagree with the following in the appropriate dot to make your selection.	wing	sta	iter	ner	its.		
Strongly Disagree, 2 = Moderately Disagree, 3 = Mildly Disagree, Hidly Agree, 5 = Moderately Agree, 6 = Strongly Agree, 7=not applicable.	1	2	3	4	5	6	7
1. I have found the NEA rules easy to follow	0	0	0	0	0	0	0
2. I have found the NEA procedures, eg getting points authorised, easy to follow	0	0	0	0	0	0	0
3. I had no trouble identifying sufficient activities to achieve 1000 points	O	0	0	0	0	0	0
4. I have engaged in activities for the NEA that I wouldn't have otherwise	0	0	0	0	0	0	0
5. The providers of my activities have been supportive re the NEA	0	0	0	0	0	0	0
6. I have found the unE-portfolio easy to use	0	0	0	0	0	0	0
7. Using the unE-portfolio has helped to clarify my thoughts about my skills development	0	0	0	0	0	0	0
8. I think that the written requirements of the NEA (reflective journals and unE-portfolio entries) are reasonable	0	O	O	0	O	0	0
9. There is value in UNE recognising extra-curricular activity	0	0	0	0	0	0	0
10. I would encourage new students to register for the NEA	0	O	0	O	O	0	0
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3. What	t value have you derived from being	Linvolved in extra-curricular activities while at UNE
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14. What value have you derived from being registered for the NEA and working towards achieving the required number of points?
15. Do you think the NEA fairly recognises the activities you have been involved in?
16. What value do you think the NEA will have for you after you have graduated?
RMuidoon/ASO/NEA/Survey/May04

17. What value do you think the NEA has for UNE?
18. What suggestions do you have for improving the NEA in the future?
Thank you very much for taking the time to work through this survey.
Please return to:
Robyn Muldoon, ASO, TLC
in the enclosed reply-paid envelope.
RMuldoon/ASO/NEA/Survey/May04





New England Award

This survey of students who were registered for the New England Award (NEA) but did not complete it, is part of a larger evaluation of the NEA in its first two years of operation. Your feedback is highly valued so we would be grateful if you would answer a few questions for us. We guarantee that your answers will remain anonymous. The

	collected will be used to inform the future development of the NEA. It ma (anonymously) in the NEA annual report and in doctoral research being carrie
200000 1404 1000 1000 1000	□ / Female □ ? What Faculty are you enrolled in?
	ways have you been actively involved in extra-curricular activity* while at
i	
ii	
Ш	
2. In what the while at uni?	hree ways do you think there is value in engaging in extra-curricular activity
3.Why did y	you register for the NEA?
The restriction of the section of th	ree main benefits did you expect to gain from the NEA?
<u>ii</u>	
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*extra-curricu	ular-activities in addition to that required for your degree such as voluntary work, board membership, elected and appointed positions in residences, being a peer onal training etc.

5.What p		study commitments
		the need to have paid work
		other commitments (such as ?)
-:		
d.		lack of suitable NEA activities?
		lost interest
f.		decided it was not worthwhile (if so, why?)
g.		other reasons (such as?)
ó. In what i	ways	do the NEA rules need further fine-tuning?
		do the NEA rules need further fine-tuning?
ii		
i ii 7. In what i	ways	
i	ways	do the NEA procedures need further fine-tuning?
7. In what i	ways	s do the NEA procedures need further fine-tuning?
i 7. In what i i ii 3. Did you Ye	haves a	e trouble identifying sufficient activities to achieve 1000 points?
7. In what in the second of th	hav	e trouble identifying sufficient activities to achieve 1000 points?
7. In what i	hav	e trouble identifying sufficient activities to achieve 1000 points? No No No No No No No No

t	b) In what 3 ways do you suggest the NEA Office might improve?
<u>i</u>	
<u>ii</u>	
iii	
	In what 3 ways did you find the support offered to you by the providers of your activities to be effective?
<u>i</u>	
ii	
iii	
b	o) In what 3 ways do you suggest the support offered to you by the providers of you NEA activities might improve?
<u>i</u>	
ii	
<u>iii</u>	
	what ways could the written requirements of the NEA be improved?
b)unE-	portfolio
12. Ir	what ways did you benefit from the New England Award while registered?
ii	
13. w	Vhat suggestions do you have for improving the NEA for the future?





New England Award

Survey of NEA graduates

This is a survey of students who have graduated from UNE in 2005 with a New England Award. It is part of a larger survey of the New England Award in its first two years of operation. Your feedback is highly valued so please take the time to complete the survey and return it electronically. We guarantee that your answers will remain anonymous. The information collected will be used to inform the future development of the NEA. It may also be used (anonymously) in the NEA annual report and in doctoral research being carried out by R.Muldoon.

Are you Male / Female ? Current occupation
1. Have you used your New England Award to your advantage since graduating? Yes No If 'yes', please describe how:
If 'no', why not?
2. Is your current employer aware of your New England Award? Yes No Don't know a a) If 'yes', how and with what result?
b) What was your employer's reaction on learning you had a New England Award?
c) If 'no', why not?
ASO_AA\tUNE-in\Evaluation Forms\4 NEA grads (3).doc.

3.Do you expect t	he New Eng	land Award	to be of us	e to you in the fu	ture?
Yes □ N	lo 🗆 Don't	know 🗆	If 'yes', p	lease say how:	
<u> </u>					
If 'no', why not -					****
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4. a) Please desc England Award g		ier advantag	ges you thi	nk might result fro	om being a New
England Awar a g	radaare.				
					400
	T.I				
b) Are there any	disadvantage	s resulting fi	rom being a	New England Award	graduate?
	148				
				- 1349-110-11-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	
				*	
5. Which of the	UNE Gradua	te Attribute	es did you d	develop or enhance	through the NEA?
	A lot	A li	ttle	Not at all	
Communication skills					
Global perspective					
Social responsibility					
Teamwork					
Problem solving					
Information Literacy			4497		
			1000		
Lifelong Learning					
ASO_AA\tUNE-in\Evaluation For	ms\4 NEA grads (3).	doc.			2

5.11

6. Please describe any other benefits (apart from indicated in question 5. above) you gained personally from participating in the New England Award.	J
7. a)In what three ways did you find the support offered to you by the NEA Office to be effective?	 ≥
i	-
Ш	_
b)In what three ways do you suggest the NEA Office might improve its function?	
i	
iii	
8. a) In what three ways did you find the support offered to you by the providers of your NEA activities to be effective?	f
<u> </u>	_ ;
<u>ii</u>	-:
b) In what three ways do you suggest the support offered to you by the providers your NEA activities might improve?	of
<u>i</u>	-
III	_
9. What do you think are the three most important benefits of the New England Award for UNE as a tertiary education institution?	
<u>i</u>	-):
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10. What are yo	our suggestions for how the New England Award might be used to
	NE on-campus experience?
■ Problem 1. a de Problemento S. a Cobra — Respublica (S. S. S	and the second of the second
11. What are yo overall?	ur suggestions for how the New England Award could be improved
overdii?	
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ny other comment	s?
W. W. W.	
Thank you ve	ry much for taking the time to work through this questionnaire.
	Please return to:Robyn Muldoon, by return email.
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New England Award Survey of NEA Activity Providers

This survey of NEA activity providers is part of a larger evaluation of the first two years of the New England Award. Your feedback is highly valued so please take the time to complete and return this survey in the envelope provided. Please note that data collected in this survey may be used (anonymously) in the R.Muldoon's doctoral portfolio.

No inc:	<u> </u>
Position:	
Activities Provided:	
Do you believe that: ** ** ******************************	
1. The New England Award supports the UNE Graduate Attributes Policy?	
The state of state () and a second control of the state	10 20 30 40
2. The New England Award is an effective way to recognise extra-curricula	10 20 30 40
3. The apportunities available at UNE for extra-curricular activity are an on-cumpus experience?	important part of the UNE 10 20 30 40
4. There is value in UNE recognising extra-curricular activity?	10 50 30 40
5. This New England Award has the potential toodd value to students' CVs.	? 10 20 30 40
6. This New England Award has the potential to promote extra-curricular p	artidipation? 10203040
7. What value do you think are the 3 main benefits that students derive freezene curricular activities while at UNE?	om being involved in
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Palifica Const. Co., Sept. Sept. S. C.	1

8. What value	do you think. UNE students are deriving from
	ared for the HEA?
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b)working tow	rds a drieving the required number of points?
c) writing the	reflective journals?
d'umintainina 1	hair un Epartfolio?
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	is arved that the INEA has an couraged more students to get involved in extra- sity?
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ourricular a cti Yes o N	aty? o a Uncertain a If 'yes', what have you observed?
ourricular a cti Yes o N	át y?
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12. Have you encouraged new students to r	egister for the N	EA? Yes o M	۰۵ ا
13. Have you noticed if the New England Award	lhas ancouraged m	orestudents to get	involved in the
activities your area provides?	Уes 🗆	No 🗆 Uncert	ain 🗆
14. Has your area used the incentive of NEA po	aints torecruit stu	dents into the act is	ities vour area
provides.		Yes c	
15. In what three ways has the NEA affected of 2 years?	any planning or dea	isions taken in your	area inthe las
<u> </u>			
ii			
16. What problems have you encountered relat	ed to the monitorin	ng of NEA students	und artaking
your activities?			
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iii			
17. What are the three most important benefit	ts the NEA might h	ave for UNE as an	institution?
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III			
18. Do you think that the NEA rules need furth		****	
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<u>iii</u> 19 . Do you think that this NEA priocedures need	further fine-turi	na?)
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(D). What three suggestions do you have about how the marketing of the NEA to students could be improved?	į
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21. What three suggestions do you have for improving the INEA in the future?	
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22. In what ways could the written requirements of the NEA be improved?.	
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(d) checito journals	
The same of the sa	
b) un E-port folio artirios	
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23. Do you have any other comments about the NEA?	
Thank you very much for taking the time to work through this survey.	
Please return to	
Robyn Muldoon, ASO, TLC	
Charte car at C	4





New England Award Survey of UNE staff

The New England Award (NEA) is a non-competitive award which recognises student involvement in the full UNE experience including the many extra-curricular opportunities available to develop the UNE graduate attributes and other life skills through activities such as:

- extra-curricular training training such as the VC's Student Leadership Course;
- · committee membership;
- leadership roles in the residences and faculty organisations eg Law Students'
 Society;
- event organization eg fundraising; sporting and cultural events;
- · casual paid and voluntary work; and
- · community contribution eg being a tUNE-in Peer Supporter.

Eligible roles and activities are worth a number of points towards the NEA allocated according to the time and commitment involved and the follow-up required. Proof of attendance is required for activities of short duration and a reflective journal is required for longer activities. Reflective journals vary between 500 and 2,000 words depending on the points value of the activity. All activities, as well as the skills and attributes developed, are recorded in the online unE-portfolio. A number of safeguards are in place to ensure that participants demonstrate commitment and enthusiasm in fulfilling and completing NEA eligible activities. Once students have gained 1000 points they are eligible to apply for the New England Award and receive it with their degree at graduation.

For a more detailed description of the NEA, the categories of eligible activities and the NEA rules and procedures please see the website www.une.edu.au/nea.

This survey of UNE staff is part of a larger evaluation of the first two years of the New England Award. Please note that data collected may be used (anonymously) in the R.Muldoon's doctoral portfolio. Your feedback is highly valued so please take the time to complete and return this survey in the envelope provided. If you would prefer to respond by email please ask me (rmuldoon@une.edu.au) for an electronic copy. Naturally your position within the university is of interest in relation to your views about the NEA. However if you wish to remain anonymous please turn to the next page.

Name (optional)

Position (optional)

RMuldoon/ASO/NEA/StaffSurvey/05/08/05

Do you believe that:	
(1 = Strongly Agree, 2 = Agree, 3 = Disagree, 4 = Strongly disagree)	
1. The New England Award supports the UNE Graduate Attributes Pol	icy? 10 20 30 40
2. The New England Award is an effective way to recognise extra-curi	ricular activity?
3. There is value in UNE recognising extra-curricular activity?	10 20 30 40
4. The New England Award will encourage more students to get involve curricular activity?	d in extra- 10 20 30 40
5. The opportunities available at UNE for extra-curricular activity are of the UNE on-campus experience?	an important part 10 20 30 40
6. That the NEA is it is worthwhile because it complements curriculum attribute development by promoting extra-curricular ways of developi attributes?	
7. The New England Award has the potential to add value to students'	10 20 30 40 CVs? 10 20 30 40
8. You would encourage new students to register for the NEA?	
	10 20 30 40
9. What are the three main benefits that UNE students derive from extra-curricular activities while at UNE?	being involved in
<u>i</u>	
ii	
iii	
10. What are the three main benefits UNE students will derive from b the NEA and working towards achieving the required number of points i	
RMuldoon/ASO/NEA/StaffSurvey/05/08/05	2

11. What are the three main benefits NEA will have for UNE students after they have
graduated?
<u>i</u>
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12. What are the three main benefits the NEA has for UNE?
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::
<u>ii</u>
<u>iii</u>
13. What suggestions do you have for improving the NEA in the future?
The state of the s
Thank you very much for taking the time to work through this survey.
Please return to: Robyn Muldoon, ASO, TLC in the enclosed reply-paid envelope if wishing
to remain anonymous. Otherwise please use an internal envelope and return both the
survey and the reply paid envelope or return electronically.
PMuldoon/ASO/NEA/StaffSurgar/05/08/05
RMuldoon/ASO/NEA/StaffSurvey/05/08/05

Supporting Document 10: Interview schedule (Vice-Chancellor)

Interview of the Vice-Chancellor

The interview may revisit some of the questions listed in survey 6.

The following additional questions will also be asked:

- 1. What prompted you to fund the development and implementation of the New England Award?
- 2. Do you believe the NEA is innovative? within the context of graduate attribute development in higher ed?
- 3. Do you have any other thoughts about the NEA in terms of :
- a. what it offers UNE's students and
- b. how it might enhance UNE's reputation?
- 4. Why is the development of student leadership skills important in your view?
- 5. Do you think there is value in tying a course like the Vice-Chancellor's Student leadership Course to the New England Award?





New England Award

Survey of Vice-Chancellor's Student Leadership Course participants

This is a survey of students who completed the Vice-Chancellor's Student Leadership Course in semester 2, 2004 and semesters 1 & 2, 2005 while being registered for the New England Award. It is part of a larger evaluation of the New England Award in its first two years or operation. Your feedback is highly valued so please take the time to complete and return this survey in the envelope provided. The survey is anonymous. Please note that data collected may be used (anonymously) in R.Muldoon's doctoral portfolio.

may be used (anonymously) in R.Muldoon's doctoral portfolio.
Are you Male 🗆 / Female 🗆 ?
1. How did you find out about the Vice-Chancellor's Student Leadership (VCSL) Program?
2. Why did you apply to do the VCSL?
3. What did you expect to gain from the VCSL?
RMuldoon/ASO/NEA/StaffSurvey/05/08/05

<u> </u>	No. of the second of the secon
ii	
iii	
5 What other o	extra-curricular (in addition to academic units) learning or training have you JNE?
6. Which three	aspects of the VCSL did you enjoy the most?
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iii 7. What were t	the three most important things you learned from the VCSL?
iii 7. What were t	
iii 7. What were t	the three most important things you learned from the VCSL?
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iii 7. What were t i ii 8. In what thre VCSL? i ii	the three most important things you learned from the VCSL? ee ways did you develop personally and/or professionally as a result of the

	A lot	A little	Not at all	
Communication skills				
Global perspective				
Social responsibility				
Teamwork				
Problem solving				
Information Literacy	-1/11-			
Lifelong Learning				
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ii 12. What three main	ways are you		WINE CO.	
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iii 12. What three main a) being registered fo ii iii b) working towards ac	ways are you or the NEA?	deriving benefit from		
ii 12. What three main a) being registered fo ii iii b) working towards ac	ways are you or the NEA?	deriving benefit from quired number of poin		
iii 12. What three main a) being registered fo ii iii b) working towards ac	ways are you or the NEA?	deriving benefit from quired number of poin		

ii 3. What value do you think the NEA will have for you after you have graduated? 4. In what ways has the New England Award encouraged more students to get involved in extra-curricular activities? ii ii 5. What are three important outcomes of the NEA for UNE as an institution? ii ii ii ii ii ii ii ii ii		
ii 3. What value do you think the NEA will have for you after you have graduated? 4. In what ways has the New England Award encouraged more students to get involved in extra-urricular activities? ii 5. What are three important outcomes of the NEA for UNE as an institution? iii 6. In what ways do the NEA rules need further fine-tuning?		
ii II. II. What value do you think the NEA will have for you after you have graduated? II. In what ways has the New England Award encouraged more students to get involved in extra-curricular activities? II. What are three important outcomes of the NEA for UNE as an institution? II. In what ways do the NEA rules need further fine-tuning?	I	
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New England Award Survey of NEA students in part-time paid or voluntary work

This is a survey of students who are participating in part-time paid or voluntary* work while being registered for the New England Award. It is part of a larger evaluation of the New England Award in its first two years or operation. Your feedback is highly valued so please take the time to complete and return this survey in the envelope provided. The survey is anonymous.

*Note that voluntary work ranges from unpaid work experience through to work you do for the university or college community such as school visits, open day & orientation guides.

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Supporting Document 13: Interview schedule (Employers)





New England Award

Survey of employers of NEA students in part-time paid or voluntary work Interview Schedule

This is a survey of employers of students who are participating in part-time paid or voluntary* work while being registered for the New England Award. It is part of a larger evaluation of the New England Award in its first two years or operation. Your feedback is highly valued and we are very grateful for your participation. The survey is anonymous.

*Note that voluntary work ranges from unpaid work experience through to work done for

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employee?	r do you agree that the UNE gr e attributes are developed by s	en de la commentación de la companión de la com	oderation is the state was and a first account of the state of the st
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Global Perspective	10 20 30 40		
Information Literacy	10 20 30 40		
Lifelong Learning	10 20 30 40		
Problem Solving	10 20 30 40		
Social Responsibility	10 20 30 40		
Team work	10 20 30 40		
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NEA/tUNE-in Peer Support Program 2005 Are you Male □ / Female □ ? Are you an undergraduate □ / postgraduate □ ? How many mentees were you allocated in total? Of your mentees, how many did you meet with on a regular basis? Indicate the extent to which you agree or disagree with the following statements. 1 = Strongly Disagree, 2 = Moderately Disagree, 3 = Mildly Disagree, Disagree ->-> Agree NA 4 = Mildly Agree, 5 = Moderately Agree, 6 = Strongly Agree 0000000 1. I thought the meet and greet function in Orientation Week was successful. 0000000 2. I built an effective supportive relationship with my mentees. 0000000 3. My training was sufficient for the challenges I faced as a Peer Supporter. 0000000 4. It was easy to maintain the "Record of Activities". 0000000 5. I would recommend becoming a Peer Supporter to other students. 0000000 6. Having a peer supporter helped my mentees settle in to Uni life. 0000000 7. Overall, the peer support program was worthwhile. 8. I am confident I referred my mentees to appropriate services 0000000 9. These are the services I referred my mentees to: (Fill in dots for any services used) Academic Skills Office O Counselling and Careers Service O Faculty Mentors O Equity Office O Oorala Aboriginal Centre O Library - Technology Passport O Library - Other Services O UNE Students Association O Information Technology - Help Desk O Other (Please Specify) Information Technology - Computer Labs O

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10. Why did you decide to become a tUNE-in Peer Supporter?
11. What three things have you liked most about being a Peer Supporter?
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12. What were the three main issues faced by your mentees? 1
2
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13. What did you gain personally from the program?
14. What skills and attributes did you develop through acting as a tUNE-in Peer Supporter?
15. How will the experience of being a tUNE-in Peer Supporter benefit you after graduation?
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16. What 3 things were your biggest challenges with the program?
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17. What suggestions do you have for improving the tUNE-in Peer Supporter program?
10 146: 1 541 1015 6 1 2 442 1 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4
18. Which of the UNE Graduate Attributes did you develop or enhance through being a tUNE-in Peer Supporter? Communication skills : Global perspective : Social responsibility :
Teamwork \square : Problem solving \square : Information Literacy \square : Lifelong Learning \square .
realistics and a problem solving E., Information Erief acy E., Erfolong Ecal ming E.
19. Are you registered for the New England Award (NEA)? Yes □ No □
If No- you have completed the survey. Thank you. If yes, please continue.
20. Was the availability of NEA points a factor in deciding to be a tUNE-in Peer Supporter?
Yes 🗆 No 🗀
21. If yes, did you find there were unexpected benefits to be derived from being a tUNE-in Peer
Supporter (apart from NEA points)? Yes 🗆 No 🗆 If yes, what were these benefits?
Thank you very much for taking the time to work through this questionnaire. Your feedback will help us improve both programs for the future.
Please return to:
Robyn Muldoon, ASO, TLC, UNE, 2351, in the envelope provided.
ASO_AA\tUNE-in\Evaluation Forms\NEA.tUNE-in Survey.doc.

Supporting Document 15: Final Report, Recommendation 3

Recommendation 3

Revision of the UNE Graduate attributes

Supporting UNE's 2007-2010 Category C Priorities related to students' interests, excellent, relevant programs and superior outcomes.

Recommendation: That UNE revise its Graduate Attributes Policy so that it is a set of inter-connecting categories of learning skills, professional capabilities and personal qualities.

Rationale: The UNE Graduate Attribute Policy in its current form, with a list of narrowly defined, discrete skills and attributes, is outdated. Most universities are now moving to graduate attributes that sit within broader categories of skills, capabilities, attributes and attitudes. This is in recognition of not only the fact that broader categories allow for more creative application and incremental growth within the formal curriculum. It is also the result of a recent trend towards a reconceptualisation of graduate attributes that embrace human qualities (Barnett 2004; Barrie 2004, 2005). For example, Barnett (2003; 2004) proposes that it is not knowledge and skills that will assist graduates to prosper in an unknown world but rather a way of being that is characterized more by self-confidence and the ability to 'launch themselves forth in a world that will furnish responses that cannot be entirely anticipated' (Barnett 2004: 253). He sees this ability as springing from self-belief, self-confidence and self-motivation (2004: 254). It goes beyond acquisition of knowledge and skills. He proposes that university curricula should therefore be three tiered encompassing 'understanding (knowledge), acting (skills) and being (self) (2004: 254) in order to prepare graduates adequately for an increasing complex world. For Barnett certain human qualities are more important than skills. By human qualities he means carefulness, thoughtfulness, humility, criticality, receptiveness, resilience, courage and stillness (2004: 259). Most graduate attribute policies contain skills and attributes corresponding to Barnett's first two tiers but not always the third tier - being, essential according to Barnett for an unknown future.

This is not inconsistent with recent calls from employers for graduates who are responsive to change and the need for innovation (Business Council of Australia 2006; Maiden & Kerr 2006; Wimshurst, Wortley, Bates, & Allard 2006). Some universities are responding. Student qualities such as being creative, innovative, entrepreneurial, collaborative, flexible, self-motivated, self-managed and having a capacity for reflexivity are increasingly being included in discussion about the purposes of higher education (Coldstream 2003: 10; Rooke 2003: 245; Watts 2006: 5) and finding their way into universities' graduate attribute policies (Boud & Tennant 2006:294).

For example: UTS' graduate attributes sit within three categories: learning to learn attributes; professional attributes; and personal attributes (University of Technology Sydney 2006).

The University of Sydney's graduate attributes sit within the overarching attributes of scholarship; citizenship and lifelong learning (Barrie 2004: 268-270).

Deakin University describes its graduate attributes in terms of knowledge and understanding; skills; and attitudes (The Deakin Guide 2005).

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It appears that UNE has the capacity to develop these 'ways of being' through the NEA.

Also, it is clear that different activities and experiences develop different skills and that it is unrealistic to expect all activities and learning experiences to develop each of a list of discrete list of skills like UNE's equally effectively. A broader set of categories of skills and attributes would allow for multi-disciplinary approaches to sit comfortably within an institutional framework.

Categories are more flexible and adaptable to different contexts during and after university. They would allow different disciplines to interpret graduate attributes in their own contexts and the categories to be expanded to include postgraduate attributes. The existing list of seven graduate attributes would sit within these categories. Existing initiatives to embed the current graduate attributes would remain relevant. The types of human qualities and citizenship attributes nurtured by the NEA would sit within the third category. The employability skills developed through some NEA activities would sit within the second category. The skills and attributes developed through the curriculum would sit within all three categories. For example, the School of Law is currently developing a set of proficiencies within a) legal research and communication; b) legal thinking and c) developing values of justice and fairness. These categories are consistent with those suggested above. Similarly, career competencies recommended in the Australian Blueprint for Career Development (Department of Education Science and Training 2006) also fit comfortably within these categories.

Some examples of the types of skills, capabilities, competencies and personal attributes that would fit within each of the categories are listed below. Ideally each discipline area would develop its own set as in the case of the School of Law described above.

Learning skills:

Tertiary literacy, information literacy; independent learning skills; critical thinking; discipline-specific skills; research skills.

Professional capabilities:

Teamwork; problem solving; leadership; organisational and management skills; entrepreneurship

Personal qualities:

Communication skills; interpersonal skills; social responsibility; global perspective; lifelong learning skills; citizenship; ethical and social understanding; cultural sensitivity, self-motivation; self-confidence.

RMuldoonOctober11,2006

Supporting Document 16: Final Report, Executive Summary

To: Professor Alan Pettigrew, Vice-Chancellor

Professor David Rich, Pro Vice-Chancellor (Academic)

Professor Ian Macdonald, Director, Teaching & Learning Centre

Subject: The New England Award

- Report on pilot period 2004-06
- Recommendations for the future

From: Robyn Muldoon, Academic Skills Coordinator, TLC

Executive Summary

The New England Award was established in 2004 for on-campus students. Its primary aim was to recognise and reward student development, particularly of the UNE Graduate Attributes, through extra-curricular activity. The secondary aim was to promote the unique UNE on-campus experience. Research has shown that both objectives have been met by the NEA in its first three years. Indeed, the NEA assists students to develop a range of desirable attributes and attitudes, practise professional skills, and develop the capacity to plan, reflect upon, and articulate their personal development during their time at university.

It is recommended that:

- 1. That UNE support the ongoing operation of the NEA by committing recurrent funding;
- 2. That the NEA be extended to off-campus students with an additional commitment of resources; and
- 3. That the UNE Graduate Attributes be revised in line with recent developments in the graduate attribute literature and encompass broad categories of skills, capabilities, attributes and attitudes. This will also better reflect the student development opportunities that exist at UNE, both within the formal curriculum and through extra-curricular activity. It will also allow for more creativity and greater flexibility for adaptation to different disciplines and contexts.

These recommendations are consistent with UNE's 2007-2010 Priorities A,B and C.

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Supporting Document 17: Final Report, Recommendation 2

Recommendation 2

Distance education students

Supporting UNE's 2007-2010 Priorities

- C.2 Outstanding student experience and engagement; and
- B.1 Regional focus;
- B.3 Productive engagement with surrounding regions; and
- B.4 National collaborations (Achieving Regional and Global Impact 2006: 10-12)

For the NEA to be extended to off campus students some adjustments need to be made to the program. This is because the NEA was originally designed around the UNE oncampus experience. It is also about enhancing the employability young graduates through the development of personal and professional skills and this is not necessarily a primary need of many off-campus students. Some of the emphases of the NEA in its current form need to be shifted if it is to meet the needs and priorities of off-campus students. Currently there are three categories of NEA eligible activities: 1. Extracurricular learning and training; 2. Preparation for the workforce; 3. Community Service. Students are required to carry out activities from each of the categories.

It is proposed that for the NEA to be offered to off-campus students the second category of activity be renamed *Professional development*. That would mean that for those off-campus students for whom the second category is relevant, ie those who are planning to enter or re-enter the workforce, or who are planning a career change, then work experience in the career of choice or discipline area of their UNE studies would be recognised. Others who intend to remain in their current employment would be able to count professional development activity towards the NEA. For on-campus students, the choice of Category 2 activity would be unaffected. For them, career planning activities offered by the Counselling and Careers Service and WorkReady will count as well as work experience both paid and unpaid, as is currently in place.

A key feature of the NEA is that there are supervisors who vouch for student performance in the activities they undertake for NEA points. This is particularly important for Category 3 activities that require a commitment from both students and supervisors. Currently the majority of the supervisors are employees of UNE who understand the concept of the NEA and therefore are committed to maintaining its standards. This is the most perplexing aspect of any attempt to extend the NEA to off-campus students.

For UNE to have the capacity to recognise community service of off-campus students it needs to form a partnership with one or two major national organisations such as Rotary, Red Cross, St Vincent de Paul Society, Greening Australia, Camp Quality, to name just a few. UNE would offer the voluntary services of its students in return for confirmation of the activity (using NEA claim forms currently in use). UNE students would gain the well documented benefits associated with the community service, the organisation would have willing volunteers and UNE would develop a reputation for

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community involvement and producing civic minded and altruistic students: a win-winwin situation.

The Director of Marketing and Public Affairs, Ms Ingrid Rothe has confirmed that there is huge marketing potential in this.

Additionally, this proposal presents an opportunity for UNE to seek corporate sponsorship of the community service of our students around the nation. The sponsorship might come from an organisation like National Australia Bank which has a philanthropic arm or possibly one or more of the organisations directly benefiting from the program. This sponsorship would ideally be directed to the Country Scholarships fund so that there was a clear link between our students' contributions to their communities and UNE's support of those communities. Again, a win-win situation.

Costs

Once the arrangements were in place, the administration and management would be absorbed by current NEA staff for a pilot period of one year, at the end of which the situation would be reappraised to determine what additional resources were required. This would depend on uptake and growth. Note that this is possible because the initial start up phase, including the development and implementation of the NEA for oncampus student, is complete and does not need to be replicated.